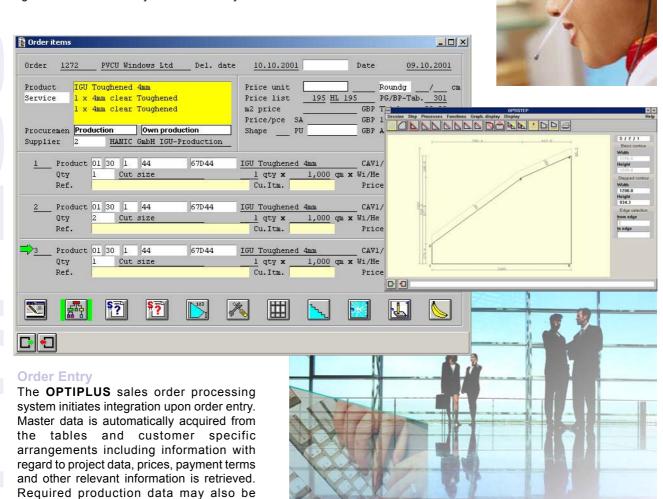
OPTIPLUS - The Integrated Solution

OPTIPLUS has been designed to effectively address complexity using an extremely high level of integration. A modern management system must be capable of handling every aspect relevant to the glass industry. Simple products are becoming an exeption with sophisticated and customised products becoming the rule in today's industry. **OPTIPLUS'** ORACLE based system offers complete functionality with sales order processing, purchasing, stock control and management reporting. The ease of use and the logical chain of processes throughout the software are just two of its major features.



OPTIPLUS intigrates full graphical data entry dialogue within its different modules. Included in this are true-to-scale shape displays and graphical printouts. Standard shapes may be selected from a catalogue or generated via CAD (OPTICAD) as required. These tools also support the entry of stepped IGU's, complex processes including polished edges, cut outs, slanting or round corners, drill holes and fan holes. The goal is to be able to complete all details at the order entry stage and to supply the customer with detailed drawings when required.

specified using integrated and powerful graphical tools (**OPTICAD**) at the order entry stage. **OPTIPLUS** supports the flexible use of various pricing methods and even the most complex pricing patterns may be

represented.

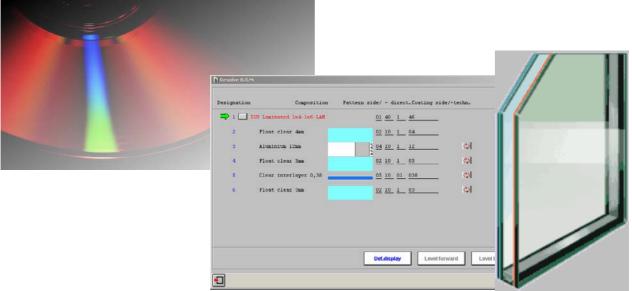
OPTIPLUS handles rectangular or shaped steps and all necessary dimensions are calculated automatically for further processes. The package includes automatic detection of products or parts to be purchased with an online link to the purchasing module. Different suppliers with specific prices and delivery terms may be assigned to these products enabling the system to create purchase orders with a mouse click or a keystroke. Purchase orders created this way may be faxed directly to the supplier by the system or data may be sent via EDI or EMAIL (see Online Communication EDI - Print Management). The system is based on a complex bill of material structure including all specific elements of a product. The order status management completes the package and is dedicated to tracking orders within the system. Status management comprises commercial (i.e. order entered, modified and printed) and production relevant status (bar-coding).

Graphical Aids

The system contains integrated graphical tools (OPTICAD), as previously mentioned. For rapid processing of orders it is essential that they be entered completely, including all necessary detail of shaped units, edge work and other processes. There is no need for further processing, the availability of CAD (OPTICAD) tools, combined with their technical knowledge provides staff members and sales representatives with an effective means to accommodate customer requirements. Time and costs savings, cycle time speed and yields are all increased. In addition, these modules feed the system accurate information for online pricing. Detailed drawings may be generated and then faxed, sent with the order confirmation or mailed. Use of this may be applied to customer orders and to purchase orders for your suppliers. Additionally, in connection with the production scheduling and control tools in OPTIFER, relevant production sketches (i.e. Georgian bill of material, shape sketches, IGU bill of materials) may be printed in selected modes.

Archiving and Financial Accounting

OPTIPLUS supports standard archiving systems with interfaces through print management software (BTA). Electronic archiving systems simplify information management and have become increasingly more important. Archiving systems available on today's market support optical disks and offer features necessary in the operation of a modern business environment. In addition, the **OPTIPLUS** system offers standard interfaces to most financial accounting systems and provides automatic transfer of invoices to ledgers and updating of open items for credit limit checks.



Despatch and Route Planning

Specific routes may be created within the system and assigned to the customer's main address or to each delivery address. These routes may be changed individually during the point of sales order processing. Due to the fact that each route may have a specific delivery day during the week, the system is able to check the customer's required delivery date.

Route plans may be generated displaying details about deliveries including orders, items, quantities, dimensions, weight or stops on route. Interfaces are available for route schedulers (AutoRoute® or Map&Guide®).



Online Communication EDI – Print Management

OPTIPLUS offers various ways to communicate certain types of events. EDI import/export of orders is available in the most common formats. Order confirmations, delivery notes, and other necessary information may also be automatically faxed through the system or sent via Email. Purchase orders generated may be transferred to suppliers in electronic format and/or faxed. Form generation tools allow for the user to define layout. The PrintMachine software package by BTA (supplied through **HANIC**) provides easy-to-use tools for form layout definition and handles print management and multi-rack control.

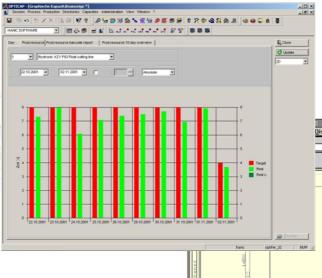
Capacity Planning and Scheduling

OPTICAP, integrated into **OPTIPLUS**, plans on capacity for production and thereby forms a very important part of the overall solution. Capacity planning is based on production resources (including staff, machines and their restrictions and capacities), as well as information on product availability and delivery times from suppliers. Using *backwards* scheduling the system calculates the start of production at the last possible moment.

Customer service is optimised and accurate information regarding the status of an order or order item is available immediately on request. Buffers are reduced to a minimum and an enormous amount of time is saved.

The availability of possible production resources is checked and the best manufacturing technology is loaded with the specific order or order item. The system automatically uses an alternative technology and/or alerts the production manager with an online message when an overload occurs. Real time production data is transferred to the integrated bar-coding module **BDE2000** and is compared with target times for analysis. Bar-coding data (i.e. status data, times) is sent to **OPTIPLUS** and online enquiries may be made while the customer is on the phone. Information is accessible at any time. Customers are accurately informed about their orders increasing the ability to improve customer service, efficiency and professionalism.





Management Reporting

Various ways of presenting statistical analysis are provided with **OPTIPLUS**. As a standard the system comes with a certain range of commercial and production related statistical reports. Sales and volumes may be sorted and reviewed based on a variety of criteria (i.e. sales representative, customer, product group, and material group). Data regarding turnover, costs, quantities, m2 and Im is provided. Additional analysis is available through online SQL enquiries and interfaces with MS EXCEL.

Costing

The integrated costing module calculates accurate production expenditure by accessing relevant cost types: production material, packing material, energy, wages, depreciation, sales and marketing, machinery. Costs are calculated interactively for each order item and may be reviewed at any time during sales order processing and are available for numerous forms of analysis.

Stock Control

An integrated stock control module completes the **OPTIPLUS** package and offers important functions for glass merchants and manufacturers. This module controls stock dimensions, cases, fittings, finished goods and other relevant information. Minimum stock levels for specific products may be set within the database and, in the event of low stock; purchase order proposal lists are created by the system. Analysis including stock levels, average prices by supplier and product, lowest and highest price, delivery times and stock forecast reports could be produced by the system when requested.

Technical Details

Local Client Server Application

Server: Windows NT, 2000, Unix Client: Windows 9x, 2000, XP

WAN Client Server Application Server: Unix, NT, 2000

Client: Windows 9x, 2000, XP

ORACLE Version 9 Uniface Eight

HANIC GMBH Auf der Reihe 2 45884 Gelsenkirchen Germany

Tel. +49 209 9476-0 Fax +49 209 9476-199

www.hanic.de